

# Using Our Registration Platform

Starting in 2025, JA New York's registration partner is Cvent.

#### **Registering for JA NewYork**

Upon booking your booth for the upcoming show, the contract contact for your account will receive an automated email, pictured below, from the email address JA New Yorkshowteam@JA New York.com

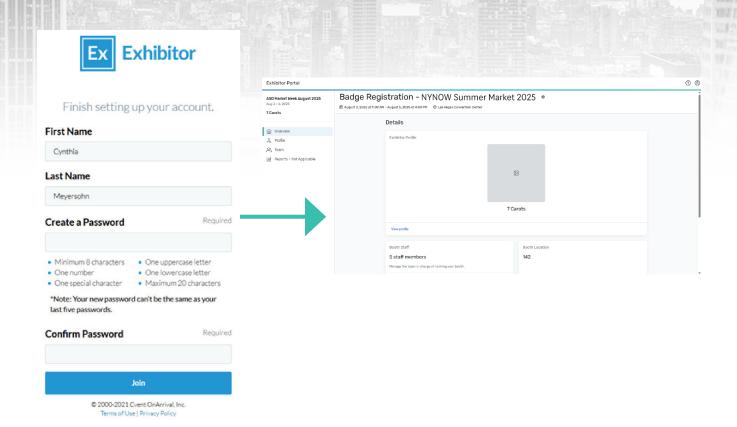
Follow the link under "Register for Exhibitor Staff Badges Now" to access registration

Only the contract contact will receive this email, to resend or adjust the recipient of this automated email, conact your Customer Success Manager



#### **Create a Password for your Account**

Upon following the link in the email, you will be brought to the Exhibtor Registration Portal to create your password.

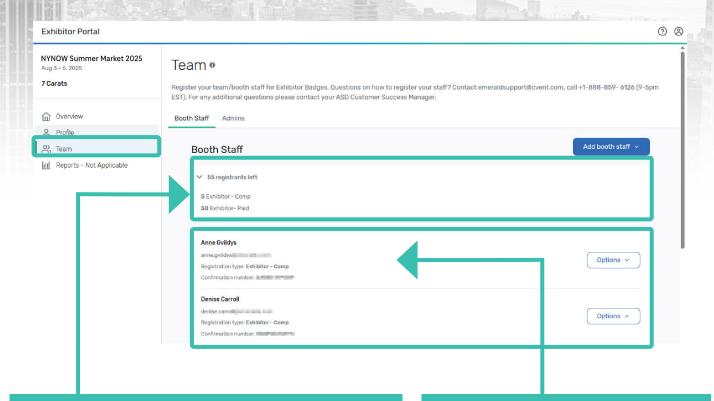


There are many different facets of the Cvent Exhibitor Registration Portal that JA New York is not utilizing. These instructions will focus solely on the areas exhibitors need to register for the upcoming show. Information you enter in any other area of the Cvent portal will not be tracked or used by JA New York.



# **Accessing Your Company Registration**

To access exhibitor registration, go to the Team tab on the left hand side of the Exhibitor Badge Portal.



# **Registrations Types**

- Exhibitor Comp: your free allotment of badges.
- Exhibitor Paid: additional badges for purchase beyond your allotment. Default value 50.

This section will show you your total available registrations remaining.

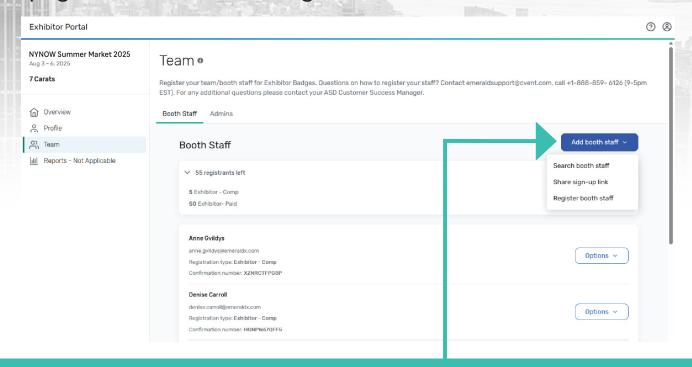
# Registered Staff

Summary of your companies registered staff members



# **Registering Staff**

To register booth staff select Add Booth Staff from the Team page on the Exhibitor Badge Portal



# Select How You Are Registering Your Staff

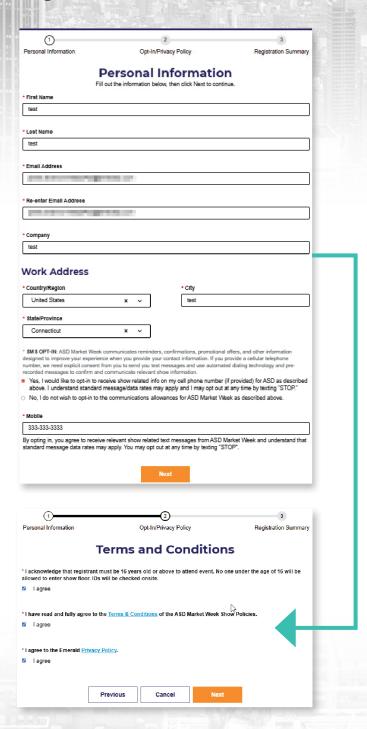
- Share sign-up link will generate a unique link that you can share with your team to register on their own.
- Register booth staff will bring you to the registration portal to register yourself or the entire team

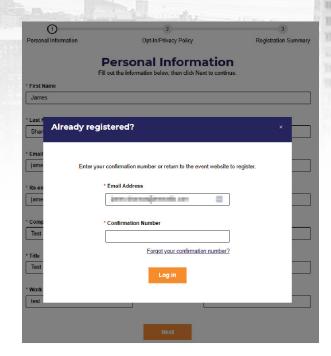
Note: after selecting how you will register your staff, a pop up will appear asking what type of registration you would like to use, Comp or Paid. It will then open a new window with the registration form. You can not switch between Comp/Paid in the registration form, you must go back to the Team portal to do so. If using a shared link, you must generate a new link.



# **Registration Form**

Complete all required fields throughout the registration form.





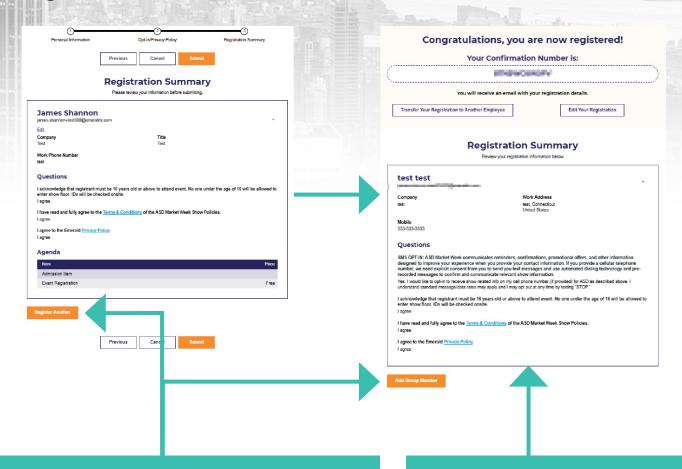
# Unique Email Address Required

Unique email addresses are required for each individual registering for JA New York. If the email address you entered has already been used, you will receive the following message. Reach out to your Customer Success Manager for assistance on how to proceed.



# **Registration Form**

Complete all required fields throughout the registration form.



# Registering Additional Staff Members

Follow either button to register additional staff members. You will then be brought to the beginning of the registration form to register additional team members.

Your Registration is not complete until you see this confirmation screen. If you exit the registration form prior to receiving this screen, none of your information will be saved.



# **Adjusting Registration from Confirmation Page**

From the Confirmation Page you can transfer your registration to another staff member or make changes to your existing registration.

	Congratulations, you are now registered!
	Your Confirmation Number is:
	ETHEROLOGY
	You will receive an email with your registration details.
(A)	Transfer Your Registration to Another Employee Edit Your Registration
	Registration Summary Review your registration information below
	test test
	Company Work Address test ss. Connectout United Classes
	Mobile 593-938-3393
Transfer Registration ×	Questions
Who are you transferring your registration to?  Enter the person's information so we can send it to them.  *First name	—as, I would like to opt-in to receive show related info on my cell prione number if provided for ASD as described above. I gen destand standard message-data rates may apply and I may opt out at any time by teoring "STOP." as a shown winding that registrant must be 18 years old or above to attend event. No one under the age of 16 will be allowed to nater show ticor. IDs will be checked onsite. agree
*Last name	have read and fully agree to the <u>Torms &amp; Conditions</u> of the ASD Manket Week. Show Policies.  agree  sgree to the Emerald <u>Privacy Policy.</u> ngree
e Email addrese	d Group Member
Submit	Madic David all a

# **Transfer Registration**

Changes the individual registered. Follow the prompt to transfer your exhibitor registration to another staff member.

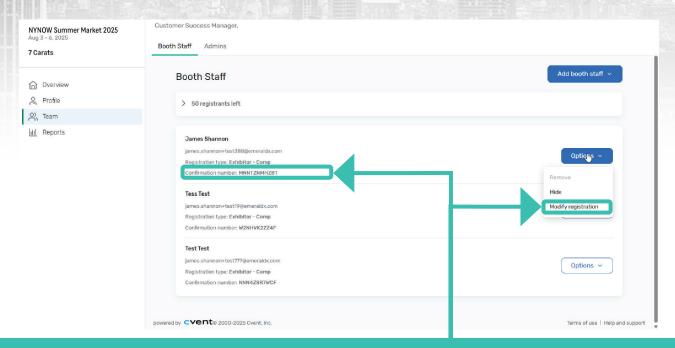
## **Modify Registration**

Used for editing registration details, does not change the individual registered. If you are changing the person on the registration, you must use the transfer feature as this creates a new Badge ID that is needed to access the Mobile App.



# Adjusting Existing Registrations from Exhibitor Badge Portal

From the Team page on the Exhibitor Badge Portal you can modify or transfer existing staff registrations.



#### **Adjusting Registration**

Copy or write down the Confirmation Number associated with the staff member you are modifying, then select Option and Modify Registration, this will open the Exhibitor Registration form in a new window. Enter the confirmation number and then follow the instructions on the previous page.

Note: Do not exit the Confirmation Number pop-up on the registration form. This will bring you to the buyer registration flow. You will not be able to access the exhibitor tools in the Mobile App or the show floor, during set-up, with a buyer registration type.



# **Additional Support**

As we get used to this new registration program, we're here to support you and your team with any registration inquires. Below you'll find contact information for additional support.

# **CVent Registration Support**

Email: emeraldsupport@cvent.com

Phone: 1-833-859-6126

(Available 9 AM - 5 PM EST.)

JA New York Customer Support

JAOperations@emeraldexpo.com